# Terms of use

The regulations are in compliance with the legislation of the European Union and the Republic of Latvia.

**Before you start using this website, please read these Terms of Use carefully (hereinafter referred to as the Terms).**

By commencing the use of the Website, the User agrees to comply with these Terms.

Distance contract
Pursuant to Article 10 of the Republic of Latvia Consumer Rights Protection Law (PTAL), if the sale of goods takes place via an Internet-based offer, the distance contract (hereinafter - the Agreement) is concluded between the buyer and the seller when the order is made by the buyer.

This contract is concluded between the owner of the Internet marketing site **www.maniaudumi.lv** Ltd “ATRS&CRAFTS STUDIO”, unif. registration number 40203140935, registered office: Rušonu 30-1-26, Rīga, LV - 1057, (hereinafter referred to as the Seller), and person (hereinafter referred to as the Buyer), who makes the order or purchase on the www.maniaudumi.lv internet trading site. This distance contract applies to all orders and purchases made on this site.

All commodity prices on the **www.maniaudumi.lv** site are shown including the value added tax (VAT) 21%. The cost of the delivery service is not included in the price of the goods.

# Shopping, payment terms

The Buyer orders, purchases and pays, but the Seller sells and supplies the goods according to the Buyer's order.

It is currently possible to pay for the ordered product and the selected delivery service via online banking or bank transfer. When placing an order, the Buyer must provide an e-mail address so that the Seller can send the invoice. The invoice includes all the information required to pay for the order.

**! When making a transfer, please indicate the invoice number in the payment note field!**

The Seller reserves the right not to service the order upon failure to contact the Buyer via the telephone number or e-mail provided.

In order for the communication to be operational and billing information accurate, please also provide accurate information - name, surname, delivery address and your contact phone.

If, upon receipt of the order confirmation, the Buyer data or the Delivery Data requires a change, the Buyer shall inform the Seller as soon as possible, but not later than within 24 hours, by calling 26631491, by sending a text message or writing an e-mail to maniaudumi@gmail.com.

# Delivery

**The delivery fee is determined according to the type of delivery chosen by the Buyer.**

We currently offer the following delivery options (for more detail see **Shipping**):

**Delivery with parcel machines**:

* Omniva;
* DPD (Pickup);

**Delivery via Latvijas Pasts**.

It is also possible to arrange delivery by **DPD courier** as needed.

**It is possible to receive the goods without a shipping fee by prior arrangement - in the center of Riga (in the vicinity of T / C “Barons”), in Plavnieki, Purvciems, Mežciems housing estates, as well as in Ulbroka, Gulf, Tīnūži and Ogre.**

In the territory of Latvia, the Seller ensures delivery of the goods within 5 working days after the payment for the goods has been received. The delivery of the goods is made only when the money has entered the bank account of SIA “ATRS & CRAFTS STUDIO”. Delivery time is agreed with the Buyer, depending on the type of delivery and the volume of the order.

**The seller also provides delivery to the Baltic States (omniva and DPD parcels, or DPD courier) and Europe. For delivery prices, please ask at** [maniaudumi@gmail.com](maniaudumi%40gmail.com).

# Right of withdrawal

If the Buyer has decided to return the item, in accordance with the legislation of the Republic of Latvia (PTAL and MK.255), the Buyer is entitled to withdraw from the Agreement within 14 calendar days from the moment of receiving the Goods, by completing the return form and sending it to the Seller. After sending this form to the Seller, the Buyer is obliged to return the goods to the Seller within 7 days. The product must be returned in full package and in the quality it was delivered to by maniaudumi.lv. The Seller may refuse the Buyer the return rights or withhold compensation in the event the product that the Buyer is returning, is damaged, due to inappropriate handling of the product or failure to follow the instructions, if the original packaging of the product is lost or the packaging is seriously damaged.

In case of returning the goods, the entire payment for the goods is refunded. Delivery costs are not refunded.

In the event of inaccurate Goods, the Buyer shall have the right to exchange the Goods within 14 (fourteen) days by completing the return form. In the above-mentioned case, shipping costs are covered by the Seller.

# Privacy Policy

These privacy rules apply to the Maniaudumi.lv website. Attending this page means you agree to these privacy rules.

Ltd “ATRS & CRAFTS STUDIO” online store Maniaudumi.lv stores information about its customers, visitors and users. Maniaudumi.lv allows visitors to register as users. When registering as a user, you enter personal data about yourself (eg name, email address, phone, etc.). By entering the information, the Buyer agrees that they will be will sent notifications related to the processing of the Buyer's order to the specified e-mail. Maniaudumi.lv thus gives the user the ability to place orders, create and manage their transactions.

The user of the website (including the customer - the buyer / shipper) has the right and the opportunity to change or delete any data they have entered at any point in time without additional coordination with the administration of Maniaudumi.lv. The seller uses the customer's personal data only to communicate with the customer, to inform him about the progress of the transactions, to ensure the execution of the transaction payment and to deliver the goods.